



## Visitation Opportunities

(March 19, 2021)

Per MN Department of Health Guidelines, the following opportunities are available to keep families connected. Visitation policies are driven by many factors. Visitation status of “Level I” and “Level II” are outlined below. When planning visits, please check the Pine Haven COVID-19 Hotline at 507-356-2385 to determine if the facility is at Level I or II.

All visits need to be scheduled as outlined below.

Thank you for helping stop the spread of COVID-19.

To arrange any of the following visits, for Pine Haven Care Center, please call Travis Landrum: 507-356-8304 ext. 127 Mon – Friday. If calling after 5 pm Friday or before 8 am Monday, call: 507-356-8304 ext. 199 for staff assistance. Evergreen Place, call 356-8304 ext. 141. All visits must be scheduled 24 hours in advance of the visit. All visitors must be screened upon entry and wear required PPE (mask and eye wear).

### Level I Visitation Policy

**Window Visits** – Please call in advance so we may assist the resident to the window safely. Resident and visitor must wear a mask and maintain 6 feet distance.

**Outdoor Visits** – Visits are weather dependent; the temperature must be over 45 degrees. Residents may have up to 2 visitors per visit. Half an hour visits may be scheduled after 9 am, Monday through Sunday.

**Compassionate Care and Essential Care Giver (EC) Visits** – Residents may have 2 designated Essential Care Givers, which gives the person the ability to enter the facility and visit their loved one or client in their room or apartment. Residents may have up to 2 visitors per visit and EC’s must be designated 48 hours in advance.

### Level II Visitation Policy includes all of the above AND Indoor Visits

**Indoor Visits** – Residents may have 2 visitors in their room or apartment. Visits are allowed between 9 am and 7 pm.

If you have any questions or concerns, please contact  
Marcus Parence, Administrator: 507-356-8304 ext. 113.